General Comment: I think we should call it an Online Library. The term "Resource Query System" sounds bureaucratic and awkward to me. A library contains information and a method to find the information (card catalog) and that is what we are developing. Why not call it a library. People know what a library is and that it is a place to find information?

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Texas Water Conservation Online Resource Library
Draft #1 – February 19, 2008
www.SaveTexasWater.org

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The greatest level of success in water conservation can only be achieved when information is put in the hands of the largest number of stakeholders. Having a resource library that contains information about water conservation that all can access and use is seen as a key element to a successful water conservation program in Texas. This project? task? is aimed at defining the parameters for organizing water conservation information resources that all stakeholders can access and developing a process for distributling new information to relevant stakeholders. Obviously, this resource library must capture any new technologies so they can be shared quickly. Therefore, the resourcelibrary cannot be simply a database for collecting and storing information, it must also contain a comprehensive search engine and a forum for getting the information in the hands of those who can use it.

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The key elements of an onlineresource library for water conservation are:

- 1. Easy Search Capability the utility of the system will depend heavily on having a search function that is easy to use and will enable the user to quickly drill down to find the information he is seeking.
- 2. Single gateway to all water conservation resources Water conservation is not only a Texas issue, good information about water conservation is universal. Therefore, it is imperative that the RQS provide access to all available resources in Texas state government, other states, colleges and universities, associations and interest groups, and the public. The more comprehensive the available resources, the greater the utility of the resource library.
- 3. <u>Documentation of information source Peer review of all information is virtually impossible so it will be necessary to provide specific documentation of all resources so that the user can make an informed decision on the validity of the information, the application to his interests, and who to contact about the information.</u>
- 4. I think we should call this a subscription service or an alert system rather than a registry. For example, it is possible to subscribe to a news feed or to subscribe to a alert system that notifies the subscriber when information is added or changes. I'm not sure of the proper wording, but the process is quite common. Registry to enable anyone to identify subjects of interest Persons with specific information needs for water conservation need to be able to register those needs so that they can be notified when existing information is revised or new information becomes available.

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5. Process to capture new technologies – Successes and new water conservation techniques need to be quickly identified and incorporated into the research library (item 4 above will take care of the notification process). Water conservation, like so many processes, is an evolving process that can be refined and improved over time. The quicker that we are able to share successes and failures, the shorter the time it takes to achieve the greatest measure of success. The research library needs to be able to document these successes and failures and quickly alert all interested persons when new information is available.

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- 6. Discussion forums to enable information exchange The ability to seek knowledgeable input and help on specific needs will greatly enhance the utility of the RQS. When a user is unable to find exactly what he is seeking or needs clarification of information that he has found, a discussion forum provides a way of getting help from willing experts and from those with water conservation experience. A discussion forum also provides a means by which a user can provide feedback on information he finds in the systems that will enable the person who published it to correct or update it.
- 7. Marketing effort to generate awareness of the <u>online research library</u> Once the <u>online research library</u> is activated, information about it needs to be advertised in all public awareness programs within state governments, colleges and universities, associations and the public media.

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What information should be flagged:

- Source of the information and contact if possible
- Author(s)
- Title
- Type of information (journal article, research report, handbook, BMP guide, etc)
- Topics (key words) and abstract
- Target user groups
- Water Conservation categories (a list of categories needs to be developed for the
   research library and posted on the website probably as the first cut at refining a
   search).

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## **Source of Information:**

The TWDB staff has begun to develop a comprehensive listing or websites of water related studies. This effort is initially focused on Texas information but can be expanded to include other states, federal agencies, colleges and universities and various associations and interest groups.

We recommend adding a question on the Council survey being considered as follows:

"The council is attempting to develop a recommendation for a water conservation <u>online resource library</u> aimed at facilitating the search and exchange of water conservation information. To facilitate the development of this recommendation, please provide those websites or other resource links that you have found to be useful."

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## **Cost to Develop and Maintain:**

Once we have a good description of the RQS, some estimates of the cost to develop and implement the RQS needs to be made. Also, annual maintenance of the system will need to be estimated. All this needs to be part of any funding proposal the Council decides to recommend.